

Ringwood Repair Café rules of engagement

By registering to take part in Ringwood's Repair Café customers agree to abide by the following rules:



1. Please treat our volunteers with respect at all times.
2. To allow as many people as possible to benefit from our service, we ask that you make only one booking and bring only one repair item per household on any one Repair Café day.
3. The work carried out in the Repair Café is performed free of charge on a voluntary basis by the repairers.
4. A voluntary donation is greatly appreciated to help with costs of running the Repair Café as we are dependent on donations for the purchase of tools, other equipment and sustainable development of the service.
5. You are responsible for the purchase or cost of new materials such as electrical leads, plugs, fuses or other consumables.
6. If your item is still in warranty, please refer to the manufacturer in the first instance.
7. Visitors bringing broken items for repair do so at their own risk. All repairs will be undertaken with you on the understanding that you alone are responsible for your item, the safety of your item and your data.
8. Volunteers making repairs offer no guarantee for the repairs carried out with your help and are not liable if objects that are repaired in the Repair Café turn out to not work properly at home.
9. Neither the organisers nor the volunteer repairers are liable for any loss that may result from advice or instructions concerning repairs, for the loss of items that are repaired by you and our volunteers, for consequential loss or for any other kind of loss resulting from work performed in Ringwood Repair Café.
10. Volunteer repairers are entitled to refuse to repair certain objects and are not obliged to reassemble disassembled appliances that they cannot repair and deem are faulty or dangerous.
11. If your item cannot be repaired then you must take your item away with you.
12. By signing this registration it is assumed that you have read, understood and accept these rules.